



# solarway

SUPPLIERS

SOLE IMPORTER &  
DISTRIBUTOR OF



**162 Barry Hertzog Avenue - Greenside - Johannesburg - 2195**

**[www.solarwaysuppliers.co.za](http://www.solarwaysuppliers.co.za)**

### Customer Complaint Form

Dear Customer

Please accept our sincere apologies regarding your issue or concern. Our customer services team will assist to resolve your issue ASAP in line with our warranty policy and terms and conditions of sale available on our website [www.solarwaysuppliers.co.za](http://www.solarwaysuppliers.co.za). Kindly complete the form below:

Date of Complaint	
Customer Name	
Customer Contact Number	
Existing Ticket Number (Y/N) provide if yes	
Product Concerned - Name	
Product- Model No	
Product- Serial Number	
Original Invoice Number	
Details of complaint (Comments)	

STOCKISTS OF:

